

FEEDBACK ON TRAINING & DEVELOPMENT

Attended: 17 Returned Feedback forms: 16

Objectives:

Presentation delivered by John Worts, Information Security Team Leader

- Data Protection for Members – what you need to know (Includes breaches and offences)
- Information security keynotes
- What is PSN – requirements for compliance?
- Use of social media and blogs
- Policy, procedures and guidance – quick review of where to find
- In the news..
- Any Questions?

STRENGTHS

- A wealth of background and information protection knowledge. John Worts is highly knowledgeable
- Useful for those who have limited use of the Data Protection Act.
- Computer subject.
- Depth of knowledge “peripheral and consequent”. Questions dealt with sympathetically.
- As a councillor, what date I can disclose or not, this is very important for me.
- Good general overview on DBC’s practices and obligations on data handling, management of storage and disposal. Introduction to ICO.
- Learnt a lot/revised a lot
- Answered questions well
- It got me thinking about information and data security
- Useful deviation onto our iPads but went slightly off topic along the way.
- Useful information, a good update on previous training
- General overview – security which I hadn’t thought about including FOI.
- Helpful in answering questions.
- Good overview of data protection and security.

WEAKNESSES

- I arrived by arrangement at 7.35pm and found that the training session was finishing at about 8.20. it would have been helpful to know in advance the estimated finishing time. I felt that some of the objectives were covered at speed.
- Screen difficult to read, information too small. Not the first time we have had this problem.
- Slides presentations. Too much text – impossible to read or follow.
- It wasn’t clear which elements apply to information gathered by councillors.

- Text on slides quite small and difficult to read.
- It would have been of more practical relevance to councillors – what to do and what not to do.
- Difficult to follow slides as it is obvious that the screen is poor. Could we have been told to bring iPad so we could follow individually?
- Slides too quick to make full notes. Words not always clear due to colours.
- Might need a personal IT security briefing. Slides used too small/too much text to be seen at the end of the room.

OPPORTUNITIES

- All attendees to have email copy of John's presentations. Not to all councillors yet.
- To further differentiate/define obligations for councillors and different requirements for the variety of data available or gathered.
- Some notes before the meeting would be helpful.
- John Worts is an excellent presenter, perhaps more time.
- Patching policy in iPads and printing on iPads.

TRAINING SCORE

Poor	0
Adequate	0
Good	6
Very good	6
Excellent	4